

Telstra Turbo Modem™ Firmware Update Guide

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Firmware upgrade process for the Telstra Turbo Modem™

Important information:

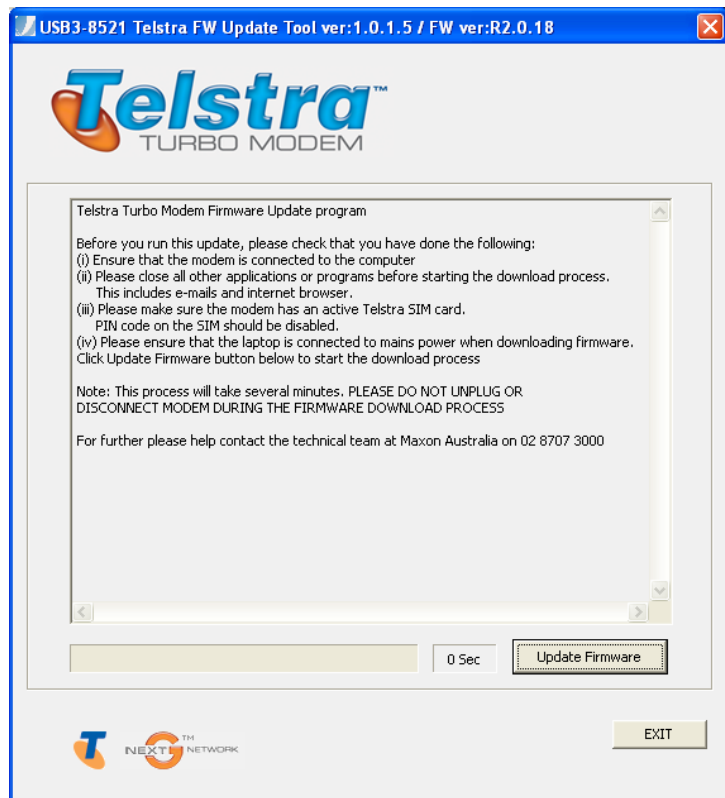
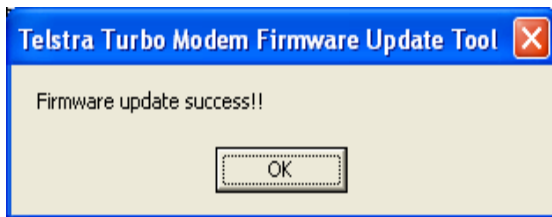
- ☞ This guide is for the upgrade process from the Telstra Turbo Modem™ firmware version 1.1.69 to firmware version 2.0.18 **only**
- ☞ The firmware upgrade process **CAN DAMAGE** your modem if run incorrectly. Please ensure you read and follow every step of this guide.
- ☞ If you are using a laptop computer, we recommend you connect it to mains power before running this upgrade.
- ☞ Ensure that the USIM PIN request is turned off. Information on how to do this is available in the user guide.

Requirements:

- ☞ You must have a computer running Microsoft Windows (either 2000, XP or Vista) for Mac OS upgrades, please see the relevant document.
- ☞ You need to have an available USB port
- ☞ You need to have downloaded the latest firmware update program (available from <http://www.telstra.com.au/business/help/downloads.htm#3> or <http://www.maxon.com.au> under the support section)

Process

1. Extract the contents of the ZIP file you downloaded (you can do this by right clicking on the file and selecting "Extract all")
2. Plug your Telstra Turbo Modem into your computer (you must have an active USIM in the modem)
3. Close ALL programs (including the Telstra Turbo Modem Manager™)
4. Click on "TTMFwUpgrade.exe" under the TTMFwUpgrade folder (the folder you extracted in step one)
5. Click "Update Firmware"
6. Once the process has completed, you will see a confirmation message
7. In order to use the modem we recommend you also update the Telstra Turbo Modem™ Manager to version 2.2.10 (available from <http://www.telstra.com.au/business/help/downloads.htm#3> or <http://www.maxon.com.au> under the support section)



Support

For further assistance with the Telstra Turbo Modem™ contact Telstra Customer Support by calling 1300 131 816 or visit Telstra's web site at <http://www.telstra.com/mobilebroadband>.

Alternatively, you can contact Maxon Australia on (02) 8707 3000 or visit Maxon's website at <http://www.maxon.com.au>

